

Parachute Rx Frequently Asked Questions

Express Scripts is offering a temporary program to ensure Americans can continue to afford their prescription medications during the COVID-19 pandemic.

Americans who lose health care coverage as a result of the COVID-19 pandemic can use Express Scripts Parachute RxSM to secure many of their medications at deeply discounted prices so they can take them as prescribed and stay healthier through these times.

1. What is Express Scripts Parachute Rx?

Express Scripts Parachute RxSM is an extraordinary prescription discount program for these extraordinary times. It provides Americans who are newly uninsured with access to affordable and predictable prices on select generic and brand-name medications.

Express Scripts Parachute Rx offers deep discounts on some prescription medications, capping costs at \$25 for a 30-day supply of generics, and \$75 for a 30-day supply of brand-name medications for eligible consumers who pay 100% out of pocket for medications because of their uninsured status. **This is not health insurance.** Express Scripts created this limited-time program through its close partnerships with manufacturers and retail pharmacies across the country. Parachute Rx is available exclusively from Express Scripts and is administered by **Inside Rx**, our subsidiary that specializes in prescription drug discount programs for self-paying consumers.

2. What does my patient need to obtain the discount?

There are two easy ways eligible consumers can take advantage of Express Scripts Parachute Rx:

- Go to www.express-scripts.com/parachuterx to check medication prices, choose home delivery from the Express Scripts Pharmacy® or find participating pharmacies near you.
- Ask your local pharmacist if Parachute Rx discounts are available for your prescription.

Customer service is available 7 days a week at **877.644.0212**.

Current Express Scripts Pharmacy customers can easily transfer to Parachute Rx at express-scripts.com/parachuterx or by calling 877.644.0212.

3. Is there a fee to use the program?

There is no enrollment fee or commitment required to use the program.

4. How long will this program last?

Express Scripts Parachute Rx will be available for a limited time.

5. Who is eligible for this program?

In general, any patient who is uninsured as a result of the COVID-19 pandemic. Patients can find information about additional eligibility requirements, including restrictions that apply for specific brand medications, at express-scripts.com/parachuterx.

6. Who is not eligible?

Anyone with a valid prescription may be eligible to use Parachute Rx. However, restrictions exist for the brand medications included in the program. Patients who participate in a state or federally funded health care program, such as Medicare, Medicaid, TRICARE or others are not eligible to participate.

7. How will you confirm eligibility?

Most people who use Express Scripts Parachute Rx will be asked to confirm that they have recently lost insurance coverage.

Inside Rx uses a third-party validation system to ensure people with government-provided coverage do not use the program inappropriately.

8. Can people who are underinsured use Parachute Rx? Why not?

This program is designed for patients who are newly uninsured as a result of the COVID-19 pandemic. Patients who have insurance coverage through an employer, or who receive coverage from a government-provided program, including TRICARE, Medicare and Medicaid, are not eligible.

People who are underinsured may use InsideRx.

9. What drugs are included?

More than 40 brand-name medications and test strips from companies including Eli Lilly, Astra Zeneca, Bayer, GlaxoSmithKline, Pfizer, Roche Diagnostic, and Sanofi-Aventis are available through Parachute Rx along with thousands of generic medications. The available medications are among the most commonly used medications in the U.S. for conditions such as asthma, diabetes, glaucoma, heart disease, migraine, non-opioid pain management, reproductive health, seizures, and thyroid conditions. Additional medications may be added to the program over time.

A list of participating brand-name medications can be found at express-scripts.com/parachuterx.

10. Are specialty medications available through the program?

Specialty medications are not part of the program at this time.

11. Can patients price medications available under Parachute Rx, in advance, before they head out to the pharmacy or before I send their Rx?

Yes. Patients can view available medications and then current prices via express-scripts.com/parachuterx. Prices cannot be guaranteed and could be different at the point of sale. They can also order the medication for home delivery from Express Scripts Pharmacy® at that site, or find a local pharmacy that is in the network.

12. Can I prescribe more than a 30-day supply at one time?

Yes. However, the discounts apply to 30-day supplies, and would be prorated based on the dispensing quantity. For example, a 60-day supply of a brand-name medication that costs \$75 for a 30-day supply would cost \$150 for a 60-day supply.

13. Is this program compliant with all state regulatory standards for discount cards?

Yes.

14. Can patients only go to one pharmacy?

Patients can fill their medication through home delivery from Express Scripts Pharmacy or at any participating retail pharmacy.

15. If I am writing a new prescription, can it still be sent to the patient's regular pharmacy? (How do I know which pharmacies are participating?)

Eligible consumers can choose to get their medication delivered to their home from Express Scripts Pharmacy or at more than 50,000 participating pharmacies, including national chains such as Walgreens, CVS, and Rite-Aid, and thousands of grocers and local community pharmacies.

A full list of participating pharmacies is available at express-scripts.com/parachuterx

16. Does the discount program only apply if the prescription is sent to Express Scripts Pharmacy® for home delivery?
No, eligible consumers can choose to get their medication at more than 50,000 participating pharmacies, including national chains such as Walgreens, CVS, and Rite-Aid, and thousands of grocers and local community pharmacies.

17. What happens if I filled out a Prior Authorization (PA) for a medication that a patient is taking? Will I have to do that again?

No. This program is not an insurance program. It is a prescription medication discount program for uninsured people who are self-paying for their medications.

18. Do utilization management (UM) rules still apply?

No. This program is not an insurance program. It is a prescription medication discount program for uninsured people who are self-paying for their medications.

19. Will my patients require a new prescription if they still have refills?

If the pharmacy they are currently using to fill their prescription is in the Parachute Rx network, they may not need a new prescription. If they change pharmacies, they may need a new prescription.

Current Express Scripts pharmacy customers can easily transfer to Parachute Rx at [express-scripts.com/parachuterx](https://www.express-scripts.com/parachuterx) or by calling 877.644.0212

20. If a new prescription is required for the program, will another new prescription be required when the program ends?

If your patient gains insurance coverage and stops using the program, they may require a new prescription.

21. What do I tell a patient if their medication is not on the discount list?

If their medication is not listed, you can direct them to another discount program, such as Inside Rx, to see if that program can provide some assistance.

22. What am I supposed to tell my patients when the program ends?

If you have a patient who does not gain insurance coverage when the Parachute Rx program ends, you can direct them to Inside Rx for discounts on their medications.

23. What do I tell my patients if they can't afford the discounted prices?

If a patient is not able to afford their medication through Parachute Rx, they may want to see if they qualify for other patient assistance directly from the manufacturer of their medication.

24. What if there are both a brand and a generic drug available for the patient's condition? Will the program automatically adjust to the lowest net price for the consumer?

If a person's prescription is written to allow generic substitution, they can request that the pharmacy dispense the generic version, and then the generic price will apply. We encourage patients to check for the generic name of their medication to see if a generic version is available.

25. Why are you able to offer these deep discounts now? Why can't you offer these prices all the time and to everyone?

Express Scripts, along with pharmaceutical manufacturers and participating pharmacies across the country, recognizes that Americans who are newly unemployed and uninsured face growing concerns that they may no longer be able to afford medications for themselves and their families. We came together to create an extraordinary program for this extraordinary time to help people continue their access to prescription medications that have prices which are more affordable and predictable.

It's not easy, but we are marshalling every resource available to soften the landing for people who find their lives upended by this pandemic, so they come out the other side healthy and strong. This program is a benevolent endeavor.

26. How will this program work with other cash programs like GoodRx or pharma discount cards?

Express Scripts Parachute Rx works independently of other prescription discount programs and cannot be combined with any other offers.

27. How is this different from Inside Rx?

Express Scripts Parachute Rx is a limited-time program for newly uninsured Americans, and will provide affordable and predictable prices for generics and select brand-name medications. It will be administered by Inside Rx, and as such, the experience for the patient will be very similar to using the Inside Rx program. However, the cost caps of \$25 for a 30-day supply of generics, and \$75 for a 30-day supply of brand-name medications, will only be available to eligible Parachute Rx customers while the program is active.

Questions Patients May Have

1. I have insurance, but my copay is higher than the copay being offered on this program. Can I use this program instead of my insurance?

This program is not health insurance and there are no copays. This program is designed for Americans who are newly uninsured as a result of the COVID-19 pandemic. People who have insurance coverage through an employer, or who receive coverage from a government-provided program, including TRICARE, Medicare and Medicaid, are not eligible to participate.

2. When I return to work or gain commercial insurance coverage, will the cost of my brand and generic drugs be similar when I fill the same medications at the same pharmacies?

No. When you return to work and gain insurance coverage, your plan's designated copayments and cost-sharing will apply to your medication. You also will need to ensure the pharmacy you are using is part of your new insurance coverage.

3. Will the discount offered on the same brands and generic drugs vary by pharmacy?

Prices could vary by pharmacy; however, for applicable medications, they will not exceed \$25 for a 30-day supply of a generic, or \$75 for a 30-day supply of brand-name medication at the participating pharmacies.

4. Why can Parachute Rx deliver my brand drug at only \$75, when my Cigna insurance charges more?

Express Scripts is stepping up to help provide Americans who are newly unemployed and uninsured. We convened our partners across the industry, and together we are digging deep to create an extraordinary program for this extraordinary time that helps people access their prescription medications affordably and predictably.

This is a benevolent program to help people who become uninsured as a result of the COVID-19 pandemic. It is not something that would be sustainable for the participating organizations over the long term.

5. Will you sell my information to anyone? Do I need to worry about a future employer knowing my condition?

Express Scripts will not sell your information to anyone. The program follows all applicable laws regarding information sharing and patient privacy.

6. My local pharmacy is not currently participating but would like to be part of the program. How can they join?

They can contact Inside Rx, or the Express Scripts Pharmacy® help desk, to ask to participate.

7. Once this time period is over, will the Express Scripts Pharmacy continue to dispense medications to cash-paying customers, or those who use Inside Rx?

Yes; however, the Parachute Rx pricing will end when the program ends. After the program ends, self-paying customers who wish to continue using Express Scripts Pharmacy will be offered Inside Rx discounts.

8. Will non-Express Scripts members be able to take advantage of this program, such as people who had a plan managed by CVS or OptumRx?

Yes, this program is designed for Americans who are uninsured as a result of the COVID-19 pandemic. People who have insurance coverage through an employer are not eligible.